New Control Room Log

Cloud Amber
an **idox** company
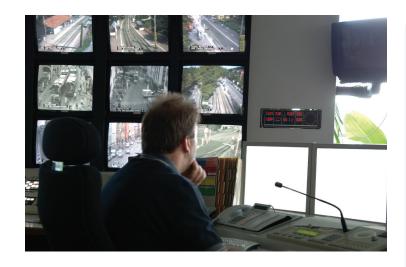

While managing a traffic control room, stakes are always high. A host of activities take place simultaneously demanding equal attention and prompt coordination. As a result, at times, many critical actions, events, incidents go unnoticed, which ultimately results in fatal consequences and exposes operational inefficiency. Considering these challenges and limitations of conventional technologies, Cloud Amber has developed the New Control Room Log solution.

The New Control Room Log is an integrated solution that works as an additional feature in Argonaut. It is developed to provide unrivalled assistance to controllers for recording all user actions and those initiated by the Strategy Manager. It not only records, but also helps to communicate and attain strategic control.

The New Control Room Log includes all the features of Cloud Amber's non-erasable audit trail and is capable of automatically and manually recording activities throughout each and every shift.

Key features

> Comprehensively integrates with Argonaut, Strategy Manager, Adaptors and Reports

> Logs changes made to any aspect of the system and records all commands sent

> Allows to report, print, query, analyse and trigger emails to preconfigured groups to notify updates on issues

> Evaluates the impact of previously recorded actions and events that helps to perform future analysis and take preventive measures

> Helps to conduct an instant audit trail of who/what/when w.r.t a particular incident, accident, road work or event

> Enables users to filter events, sub-set of events and activity by asset, user, date range, etc.

> Capability to add manual activity and link that to other activity that ultimately can be printed as a chronological trail of "who did what and when" relating to a specific incident, accident, roadwork or event

> Provides options to annotate each action as Open, Closed or Information Only for the control room staff to know the status of current actions and issues

> Non-erasable audit trail of all manual activities such as sending messages to VMS, adding incidents, setting signal plans, etc.

> Non-erasable audit trail of all automatic activities such as strategy manager actions, incidents/road works/events added by adaptors, etc.

Available optional enhancements:

> An additional "whiteboard" feature can be provided that allows users to add notes or action lists for the next shift together with visual alarms when such actions should be carried out. This allows an early shift for example to provide a later shift with information they need to manage ongoing situations.

> An additional calendar feature can be provided that allows users to add key events and actions in a calendar that is readily accessible to the whole team.

> An additional task list can be provided that allows a user to add tasks and allocate them to team members with deadlines.

> A "Wiki" feature can be provided that allows team members to create a repository of useful knowledge, best practices, user handbooks, etc. – organised in a structured searchable manner similar to wwwwikipedia.com

About Cloud Amber

Cloud Amber, part of the Idox group, enables the efficient movement of people and goods across a diverse multi modal network.

The services and solutions provided enable total network management across all forms of transport providing more efficient and cost effective strategic and localised control. In addition, Cloud Amber provides proven fleet operations improving efficiency, operational costs and service performance as well as integrated and informed personal travel assistance across all geographical boundaries and transport modes.

Cloud Amber is also leading innovation in intelligent and deeply integrated solutions saving time and revenue for new or replacement solutions and has successfully developed and deployed new products in the market and challenged the traditionally incumbent and mature positions.

For more information or to arrange a demonstration:

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